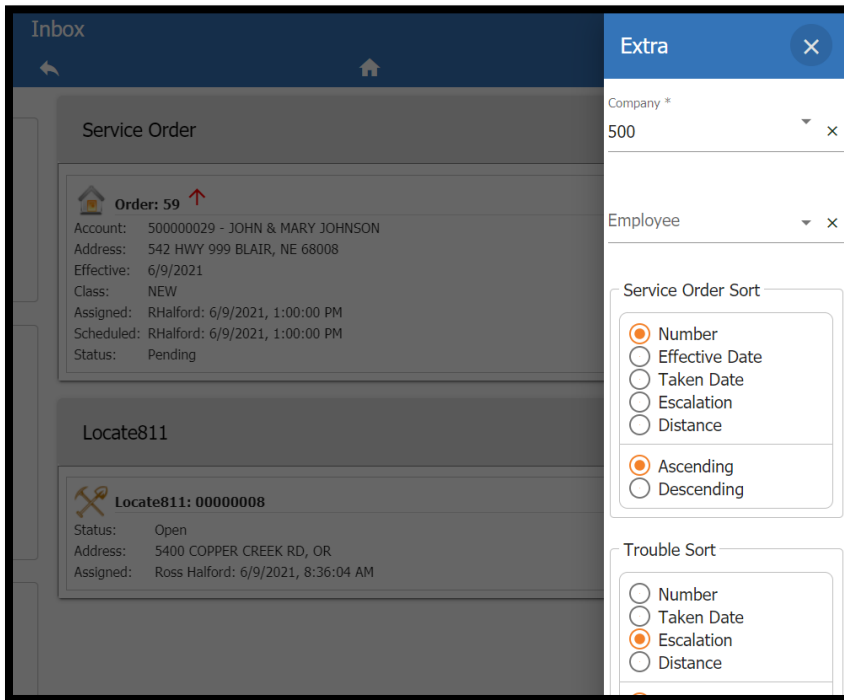


MACC Mobile Deep Dive
Pop-Up Training
6/15/2021-6/17/2021

Inbox Sort



Trouble Comments



Alerts

☰
📶
Trou

Alerts/Notes
^

Inquiry Notes

No records available

Alerts

Description	Tier	Detail
Auto ACH	Account	
Trouble - Open	TEL (319)555-1003	15
Trouble - Open	TEL (319)555-1004	16

Scheduled Accounts

Employees
^

Employee

RHalford ★ x

Julie Riecken Lori Bayne Mark Uphoff Ross Halford

Schedule

Date: 6/9/2021 2.00 hr

Time: 1:00 PM - 3:00 PM

Address: 542 HWY 999

Type: SO Stage

Order: 59

Account: 500000029 - JOHN & MARY JOHNSON 1.5 mi

Address: 542 HWY 999 BLAIR, NE 68008

Effective: 6/9/2021

Class: NEW

Assigned: RHalford: 6/9/2021, 1:00:00 PM

Scheduled: RHalford: 6/9/2021, 1:00:00 PM

Status: Pending

Ross Halford	6.00	8.00	8.00	8.00	8.00
Tim Carlson	13.00	13.00	13.00	13.00	13.00

Items per page: 10 1 - 5 of 5 |< < > >|

On Hold v

Building Accounts

☰
📶
New Service Order
↶
🏠

Service Order Information
^

Prefix v x

Priority v x

To Apply 📅 ★ x

Effective * 📅 ★ x

Category v x

Account Information
^

Vacation

Bill in Advance

Surcharge Taxable

Print Summary

First Name x

Last Name x

Full Name * x

Misc x

Updating Accounts

Bundles

No records available

Add

Add OCC

OCC Type

Manual OCC Attach OCC to Order

Permanent

Prior Month

Service Type *

All ▼ ✕

Service *

▼ ✕

Description *

✕

Tax Area *

BLA ▼ ✕

OK Cancel

Geocoding Addresses

Network: INT INT0037
Service Order: 59

Activity

Overview

Address: 542 HWY 999 BLAIR, NE 68008 (1.5 mi) Pending

Latitude/Longitude
Plant
Premise Equipment

Active Date:
Inactive Date:
Description: JOHN & MARY JOHNSON
Service Type: INT
Tech Type: FIBER
Service Area: BLA
Report Area: INT
Plant Area: ARL
Serving Area: ARL N
Special Needs:

Tiers

Account: 500000029
Name: JOHN & MARY JOHNSON
Address: 542 HWY 999 BLAIR, NE 68008
Status: New

Add New Customer

Customer: JOHN & MARY JOHNSON

Customer: 30
Name: JOHN & MARY JOHNSON
Address: 542 HWY 999 BLAIR, NE 68008
Status: New

Latitude/Longitude

542 HWY 999 BLAIR, NE 68008

Current Address Latitude/Longitude

Latitude: 41.5465472
Longitude: -96.108544

New Latitude/Longitude

Latitude
41.5465472 ×

Longitude
-96.108544 ×

Device Location

OK Cancel

Locates

Locate811: 00000008

Overview

Description: 2 FULL BUSINESS DAYS DUPLICATION
Call Type: CALL
Work Type: INSTALL CULVERT
Address: 5400 COPPER CREEK RD, OR
District Code: OTC01
Company: HOMEOWNER

Assigned To: RHALFORD
Date: 6/9/2021, 8:36:04 AM

Workgroup:
Date:

Department:
Date:

Cleared By:
Date:

Picked up By:
Date:

Scheduled For:
Transmit Date: 1/29/2021, 2:29:00 PM
Call Date: 1/21/2021, 6:50:00 PM
Work Date: 1/26/2021, 12:00:00 AM

NII Transactions

Network: INT INT0037 - Equipment
Service Order: 59

Network Inventory Editor

AM Company *
Mountain Valley Communications

Quick Search - Item
 UPC Serial
UPC

Location *
Office

Item *
ARRIS MODEM

On Hand: 1

Premise Equipment

Premise Equipment - Detail

Overview

Address: 542 HWY 999 BLAIR, NE 68008 (1.3 mi) > v

Source: AM
Equip Id: 711GE ONT
Desc: 711GE ONT (2 POTS, 2GE)
Serial Number: ACTONTNA038-9000178
Eff Date: 5/18/2021
Issue/Return: I
Transaction ID: 809

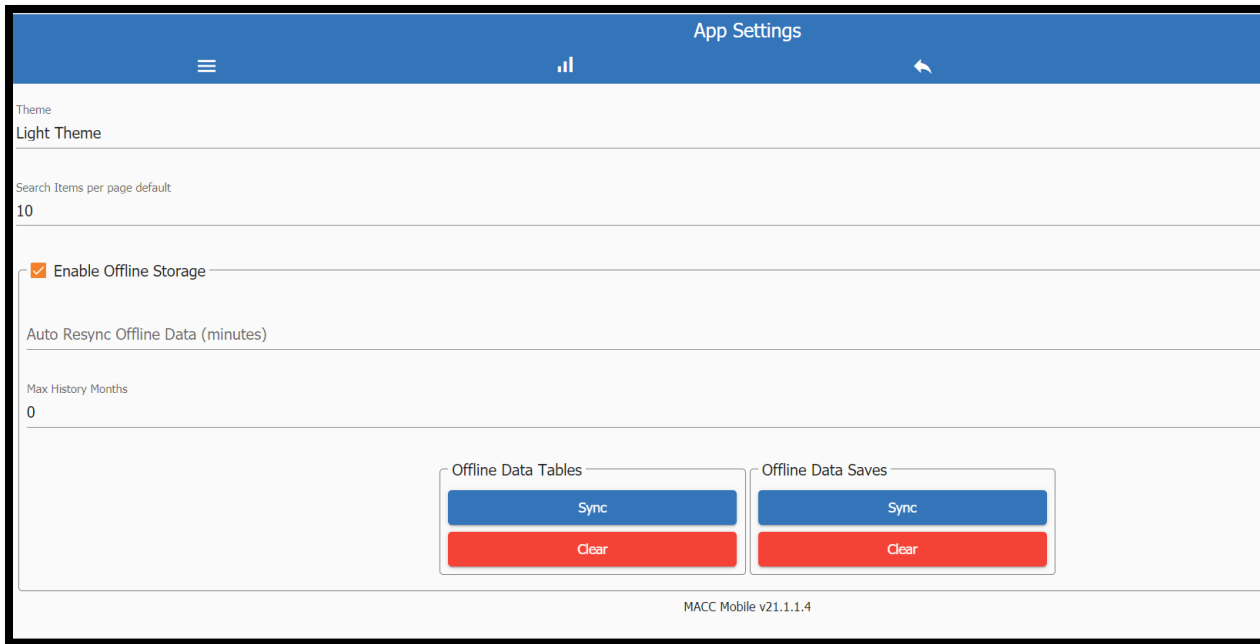
Comments

Addresses

Attributes

Code:	Value:
Code: DATA PORT 1	Value:
Code: DATA PORT 2	Value:
Code: VOICE PORT 1	Value:
Code: VOICE PORT 2	Value:

Offline Caching and Install to Home Screen



Electronic Signatures



Coming Soon-Map It