

eBill - Online Payment System



Customers want easy payment options. More than half of all bills are paid online* and this percentage increases everyday. Capitalize on this trend by giving your customers eBill, MACC's online payment system. eBill gives you the flexibility and reliability you expect from a MACC product.

Compared to the online billing products from other vendors, our system offers...

- Lower monthly fees
- An easier start-up process
- Incorporation of your company's brand
- Tiered offerings that provide flexibility in determining the right level of online options for your customers

eBill (EBPP)

By offering this powerful payment option, you provide a convenient way for your customers to pay their bills online 24 hours a day, 365 days a year.

eBill's features include...

- Customer service portal for your staff to manage electronic activity
- Overview of each customer's account activity and profile information
- Acceptable payment methods include credit cards, debit cards, and ACH
- 128-bit encryption for maximum security
- Payment processing in real-time
- Customer ability to print current and past bills as well as associated inserts
- Customer ability to automatically set up an auto-pay plan
- Automated e-mail notification of bill readiness and payment confirmation

Key Benefits

For your business...

- Less paperwork for your staff
- Reduce delinquencies
- Lower bill processing costs
- Postage savings
- More timely payments as customers have more payment options each month
- Provides marketing opportunities
- Improved customer retention



For your customers...

- More payment options
- Postage savings
- Easy to access billing and payment records

Mobile Pay - Payments are just a text message away

Make bill payment easy for the texting-generation with Mobile Pay. This service eliminates the need to log-in to an account to learn its balance and this can lead to fewer late payments for your company. Any mobile phone customer with standard messaging service (SMS) can use Mobile Pay. How does it work? After registering their account, end-users can make secure payments simply by responding to a text message. They will be sent a SMS alert with a bill summary reminder before the due date, with the option to pay immediately. Mobile Pay is a fast and convenient way to make payments as it works anywhere your customers have wireless service.