

Wireless Billing



If your company offers wireless service, MACC is able to provide the support you need to manage and bill for this key component of your business plan. We offer complete support for a wide array of wireless plans, backed up by robust reporting and the flexibility you need in a wireless BSS/OSS solution.

Meeting the demands of today's consumer

MACC offers a continuum of wireless calling plans based on client needs and trends in the industry. Shared plans among multiple users under a single account are also supported. Basic "block of time" plans can be changed to create custom combinations of anytime minutes, peak minutes, off-peak minutes, and weekend minutes. Any of these plans can be administered as shared plans as well.

Air time rate periods are defined by you. Each air time rate period can have its own per-minute rate for minutes used within that period (those over the predefined plan's included minutes). Per-minute rates can be the same for each calling plan or plan-defined. Holidays, toll rates, and toll periods are also user-defined. MACC's solution gives you the flexibility to bill for much more than just voice service. Text messages and data usage can also be billed.

Customer care and account management

As with all services, wireless service is managed under the billing account with MACC's BSS/OSS, Customer Master. Wireless charges can be included on a statement with other types of services, or sent separately if needed. Customer Master also gives you the option to include wireless plans in bundles with other types of services. If you're looking to provide the "quadruple-play" option for your customers, you can meet this goal with MACC as your partner.

Integrated Point-of-Sale system

The Point-of-Sale feature in Accounting Master, our highly popular general accounting system, is integrated with Customer Master to help you operate retail facilities for the sale of equipment and services. Its combination of inventory with a service order function will give you precise inventory control of any device sold, allowing for multiple sales offices and locations. Any equipment associated with any service can be managed. All equipment can have commissions calculated on it and the earnings passed to payroll for the agent/sales representative.

Key Benefits

Flexible calling plans

With MACC's wireless billing solution, you have the freedom to develop and effectively bill for the plans that best suit your customers.



Multiple billing options

Whether you want your wireless bills to be sent separately, converged with other services, or combined into bundled packages, MACC's solution can meet your needs.

Retail store and device management

Customer Master integrates service orders with our Point-of-Sale solution for complete retail store and device management capabilities.