

# Bill Payment Solutions



Providing easy and convenient payment options to your customers ensures more flexibility for them and reliability for you. Along with traditional cash and check payments, MACC's Customer Master and other solutions give your company the ability to receive five additional types of payment.

## ACH Payments

The automatic clearing house (ACH) is a secure network used to connect banks to each other. Through this network, ACH payments are automatically posted to a batch within Customer Master.

## Credit Card

MACC has teamed with several partners to offer convenient and secure credit card payment processing. The system is simple to use and economical to deploy. Our partnerships allow us to offer an accurate, flexible billing solution supporting leading-edge service delivery and technology.

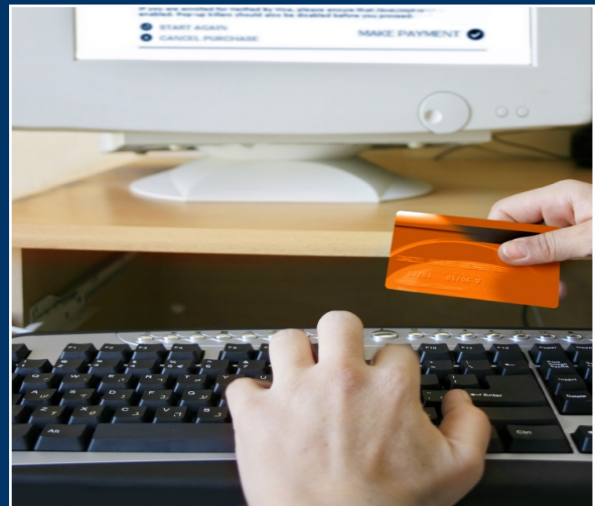
## eBill - MACC's online payment solution

More than a third\* of all Americans pay bills online and this group's numbers are growing everyday. eBill allows you to offer your customers a convenient way to pay their bill 24 hours per day, 365 days a year. A mobile version designed for smartphones and tablet computers is also available. Benefits to your customers include postage savings and easy access to billing information. The benefits to your company include postage savings, but also less paperwork, more timely payments and more marketing opportunities. Your customers have the ability to set up recurring or automatic payments using credit cards, debit cards, and ACH.

## ezPost

When your customers use their bank's online bill payment service, ezPost reduces the payment processing time by eliminating paper checks issued by banks. The ezPost system provides a direct connection with your customer's bank account. When the customer schedules an online payment via their bank's website, ezPost automatically initiates an ACH transaction through your customer's bank. One or two

## Key Benefits



- Flexible and reliable options for you and your customers.
- Meets the needs of customers who prefer to pay their bill in traditional ways as well as those who prefer to pay electronically.
- Our integrated services provide easy ways to receive and track payments.

days later, the payment arrives directly in your bank account and a record of the payment is sent to your company. The payments arrive with all the account information you need and a file is created that automatically flows into Customer Master as a payment batch.

## Mobile Pay

Make bill payment easy for the texting-generation with Mobile Pay. This service eliminates the need to log-in to an account to learn its balance and this can lead to fewer late payments for your company. Any mobile phone customer with standard messaging service (SMS) can use Mobile Pay. How does it work? After registering their account, end-users can make secure payments simply by responding to a text message. They will be sent a SMS alert with a bill summary reminder before the due date, with the option to pay immediately. This is a safe, convenient and fast way to make payments and works anywhere your customers have cellular service.